

Study programme: Special education and rehabilitation			
Type and level of studies: Master academic studies			
Course title: Interactive aspects of communication in education			
Lecturers: Jasmina M. Kovačević			
Course status: Elective course of the module – Sensorimotor disability			
ECTS-credits: 6			
Prerequisites: /			
Aim: isto get students acquainted with interactive approaches to communication in educational process, and make them acquire skills for successful communication while developing the ability to critically analyze the importance of successful communication in education.			
Course outcome: Basic knowledge of communication in educational process. Adoption of techniques and skills for successful communication in education, as well as development of abilities for proper evaluation of the application and interpretation of various forms of communication in education.			
Course content			
<i>Lectures:</i>			
Education in the context of interpersonal relations; Interpersonal relationship - the basis of the educational process; Interaction and communication in education; Degrees of interaction in communication; Feedback in communication; Types of communication; Rules of successful communication; The role of communication in preventing and resolving conflicts; Strategies for solving conflicts in education; Successful/unsuccessful communication in education; Communication competencies; Non-violent communication in education; Altruism and empathy, respect for others.			
<i>Practical Exercises:</i>			
Obstacles in communication and how to reduce them; Skills of assertiveness: how to take care of yourself, not compromising the other. How to resist the inappropriate behavior of students. How to give good feedback. How to receive criticism. Conflicts: causes and types of conflict. Cooperation and media as non-violent conflict resolution techniques.			
Literature			
1. Hasanbegović,H.,Kovačević, J.,(2014). <i>Sistemi komunikacije u edukacijskoj rehabilitaciji</i> , Institut za humanu rehabilitaciju, Tuzla, str. 10-76. ISBN 978-9958-0999-0-8			
2. Ožegović,D. (2006). <i>Komunikacija u nastavi</i> ,Zavod za udžbenike i nastavna sredstva, Istočno Sarajevo, str. od 15 do 80, ISBN: 99938-0-973-X			
3. Ivanek, P., Mukić, B.,Karabašić,J.(2012). Razredna klima kao faktor sukoba u komunikaciji između učenika i nastavnika, <i>Sportske nauke i zdravlje</i> 2(1):65-74			
Number of active classes per week: 4	Lectures: 2		Practical Exercises: 2
Teaching methods: group work, interactive teaching; cooperative work model with the application of individual, group and tandem work; work on research tasks; term paper; class presentations.			
Evaluation of knowledge (maximum score 100)			
Pre obligations	Score	Final exam	Score
activities during the lectures	10		
practical teaching	10	<i>Oral examination</i>	50
midterm(s)	15	
seminars	15		